

Welcome to Timesavers Catalog #30

Catalog #30 is our largest and most comprehensive to date. Our complete catalog is now online. A secure web site allows you to order with complete confidence and safety. You can order 24 hours a day at www.timesavers.com. You can also contact us by email at:

info@timesavers.com

If you require additional information, please call us at 480-483-3711. Although we don't always have the answers, we'll do our best to steer you in the right direction.

Over the years we have acquired several small companies we felt would benefit our customers:

The Golden Hour Clock Company, known worldwide for the **Golden Hour Mystery Clock**, is now located here in Scottsdale. We stock a complete selection of original replacement parts.

The Phoenix Transfer Company is well known for manufacturing high quality dials and glass transfers for the clock repair trade.

The M. L. Shipley Company is well known as a supplier of the finest and largest selection of clock dials and silk screened clock glass. We have the capability to custom cut glass to your specifications. Please see page 84 for details.

Timesavers has recently secured exclusive distribution rights for **Historic Timekeepers** concentrated cleaning solution. **Historic Timekeepers** is shop proven, does not use harsh chemicals found in other products on the market, yet cleans as well as other brands.

Our new sister company, **Relief & Assistance Products**, is dedicated to helping seniors, shut-ins, and those with physical disabilities. It stocks thousands of products to help make everyday living easier and more comfortable. Call for a free catalog.

So please take a few moments to page through our catalog and view our large inventory of parts, many of which aren't available anywhere else. We thank each and every one of you for your business.

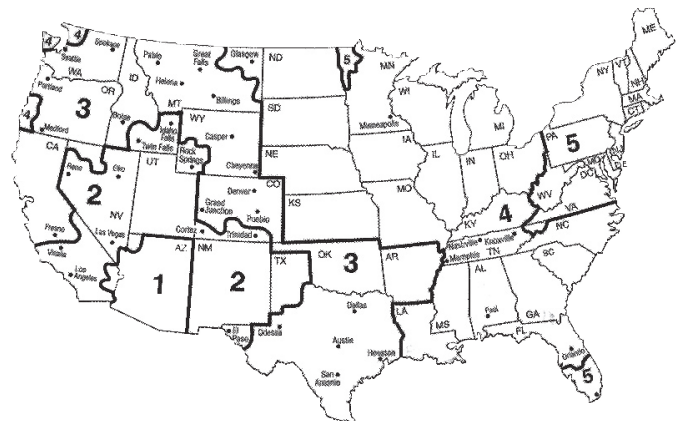
Your Friends at Timesavers

Timesavers Premium U.P.S. Blue Label Service

We offer a Blue Label 2-day guaranteed delivery at significantly reduced rates within the continental U.S.A. Sorry, no hazardous material shipments are permitted. Blue Label orders called in by 12:00AM Arizona time are shipped the same day. Orders are billed at U.P.S. published Blue Label rates less 10%.

Please note: Charges may be changed without notice based on changes in U.P.S. charges to us. In any case, Timesavers Premium Blue Label charges will always be lower than U.P.S. published Blue Label rates.

U.P.S. Scheduled Delivery Days From Arizona



Approximate number of delivery days from the date of shipment to your location. Calculate working days only. Do not include Saturdays, Sundays or Holidays.


Try Timesavers Premium 2-Day Blue Label Service

For orders call 1-800-552-1520 or 480-483-3711 • E-Mail: info@timesavers.com

Prices and descriptions are subject to change without notice.

To Our Valued Customers

Timesavers strives to be your #1 supplier. In our continuing effort to earn your business:

1. We've added hundreds of new, hard to find products to help you save time and money. Look for this symbol .
2. If you're in a hurry, we encourage you to use our discounted U.P.S. Premium 2-day Blue Label service. See page 2.
3. You can now place your order online by visiting our secure web site: www.timesavers.com.

Business Hours

- We are open 8:00AM through 4:00PM, Monday through Friday, Mountain Standard Time. Arizona does not observe Daylight Savings Time.

Guarantee

- All material is unconditionally guaranteed for one year unless otherwise specified.
- You must be 100% satisfied or your money will be refunded.

How To Order

- To ensure speed and accuracy, please use our part numbers.
- When mailing or e-mailing an order, include your account number, name, street address (for U.P.S. delivery), and phone number.
- When calling our toll free order line, please have your order written out in advance and provide your account number.
- Arizona residents please add 7.95% State Sales Tax or provide your current resale number.

Shipping Information

- Domestic orders are shipped via U.P.S. or the Post Office unless customer specifies otherwise. The chart on page 2 gives approximate U.P.S. delivery times from Arizona.
- Orders of any size are welcome. Orders less than \$15.00 in value will have a \$3.00 handling charge added in addition to regular shipping and insurance charges.
- Shipping and insurance charges will be added to your invoice.
- Allow a minimum of 10% of the value of your order for shipping charges.
- International customers allow a minimum of 25% for shipping.
- Overpayments will be refunded, underpayments will be billed.
- Orders are shipped F.O.B. Scottsdale, AZ, except for drop shipments.
- C.O.D. orders are not available.
- U.P.S. Next Day Red Label and Second Day Blue Label are available on all domestic shipments at additional charge.

Payment Information

- Visa, MasterCard, Discover and checks are welcome
- If you're ordering for the first time, payment can be made by check, money order or credit card only. **No C.O.D.'s.**
- Open accounts are available to firms and hobbyists with a good credit rating. Please request a credit application.
- All payments must be made in U.S. funds.
- N.S.F. checks will necessitate a \$35.00 service charge.

Stock Checks

- We're happy to verify stock on any item at the time you place an order. Please request this service in order to avoid delays and disappointments.

Back Orders

- We may occasionally be out of stock of an item you've ordered. If so, we will automatically place these out of stock items on backorder. If the items return to stock within 45 days, they will ship to you, however shipping charges will be added to the backorder invoice. If you do NOT want this service, please tell us at the time you place your order. If we do not receive the item after 45 days, your backorder is cancelled and the item must be reordered.
- We cannot provide our backorder service to cash or international customers. You may order out of stock items at a later date.

Returns

- Returns must be made within 10 days.
- Special ordered items are not returnable.
- Items cannot be accepted for return without a copy of the invoice or invoice number. **You must include a short note** to let us know the reason for the return. Tell us if you'd like a credit, refund or exchange. Return, carefully packaged to:

Timesavers

7745 East Redfield Road, Suite #500

Scottsdale, Arizona 85260-3456 U.S.A.

- Returned items must be in new condition and will not be accepted for return if used, modified or altered.
- There's a \$3.00 restocking charge for returning parts incorrectly ordered.

Claims & Exchanges

- Claims for shortages or damage must be made to us within 5 days of delivery.
- Exchanges, credits or refunds will not be made until items are received.

Pricing

- Prices in this catalog are in effect as of 7/1/2004.
- Prices, specifications and descriptions are subject to change without notice. All orders are invoiced at prevailing prices.
- For current pricing or availability **please call us at 480-483-3711.**
- We are not responsible for typographical errors or omissions.
- We are not responsible for incidental damages or injuries caused by the use of products or information contained in this catalog.



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